

Details of Job Openings – Technical & Engineering

Programmer (Ref No. 2018/PROGER/SOLD2/01)

Responsibilities:

- Understand user requirements and perform technical analysis
- Develop programs and prepare documentation
- Assist the conduction of various level of testing, user training, data conversion, compiling design specifications, coding, testing, implementing and supporting systems
- Maintain existing application system

Requirements

- Higher Diploma or above in IT related disciplines
- Solid experience in application using Java /.NET, HTML/HTML5, CSS, Javascript, XML, SQL
- Familiar with SQL and Oracle Database
- Experience in PC support is desirable
- A good team player, self-motivated, good communication and problem solving skills
- Good command of both written and spoken English and Chinese, Cantonese speaking is required
- Fresh graduates are welcome

Analyst Programmer / Senior Analyst Programmer (Ref No. 2018/AN_PG/SOLD2/03)

Responsibilities:

- Responsible for application development including coding, testing, implementation and documentation.
- Collaborate with cross functional teams to define, design, and implement web application features.
- Monitor and perform Web development, enhancement and maintenance.
- Work on bug fixing and improving application performance.

Requirement:

- Degree holder in computer science / software engineering or IT related disciplines
- Minimum 2 years application development experience of Java or .NET, C# web development, SQL server
- Solid knowledge in HTML5, CSS, javascript, MSSQL
- Familiar with SQL server or Oracle server
- Passion for coding and software development
- Good analytical, problem solving, teamwork, communication and interpersonal skills
- Able to work under pressure and meet tight schedule
- Good command in both spoken and written English and Chinese
- Candidate with more experience will be considered for the post of **Senior Analyst Programmer**

System Analyst (Ref No. 2018/SYAN/SOLD2/02)

Responsibilities:

- Responsible for application development including coding, testing, implementation and documentation.
- Collaborate with cross functional teams to define, design, and implement web application features.
- Monitor and perform Web development, enhancement and maintenance.
- Work on bug fixing and improving application performance.

Requirement:

- Degree holder in computer science / software engineering or IT related disciplines
- With 4- 6 years application development experience of Java / .NET and C# web development
- Familiar with SQL server or Oracle Database
- Solid knowledge in HTML5, CSS, javascript, MSSQL
- Passion for coding and software development
- Good analytical, problem solving, teamwork, communication and interpersonal skills
- Able to work under pressure and meet tight schedule
- Good command in both spoken and written English and Chinese
- Candidate with less experience will be considered for the post of **Senior Analyst Programmer**

Analyst Programmer / System Analyst (Ref No. 2018/AN_PG/SOLD2/02)

Responsibilities:

- Assist in system requirement analysis, program specification preparation
- Participate in program coding, system design, development, testing, implementation and maintenance support of web-based applications
- Develop web applications and test them on various browsers, enhance and modify
- Collaborate with business management as well as creative and technology teams to execute digital goals and objectives
- Perform application upgrade and documentation

Requirements:

- University degree holders in Computer Science, Information Technology or equivalent
- Minimum 3 years relevant working experience in website development
- Proficient in PHP (Laravel framework, codeigniter framework), Node.js, Java, MySQL
- Experience in HTML5 UI design and development is a plus
- Self-motivated, open-minded, hardworking and willing to learn
- Strong system analysis and problem-solving skills
- Good communication and interpersonal skills
- Good command of English and Chinese
- Immediate availability is preferred
- Candidate with more experience will be considered for the post of **System Analyst**

Solution Engineer (Ref No. 2018/SENG/SOLD6/01)

Responsibilities:

- Implement and support business intelligence & data warehousing projects
- Gather and analyze business requirement
- Compile the technical requirement and design specification
- Responsible for documentation, system development, system maintenance for business intelligence & data warehousing projects

Requirements:

- University degree holder of Managerial Statistics, Computer Science, Business Information Systems, Business Statistics, or equivalent
- Knowledge in SQL, RDBMS & database tuning
- Experience in developing SAP Business Objects is a must.
- Experience in others BI & reporting tools is a plus (e.g. Qlik, Tableau, SAS, Cognos, OBIEE)
- Fluency in both written and spoken English and Chinese, Cantonese speaking is required

Solution Specialist (Ref No. 2018/SLSP/SOLD6/01)

Responsibilities:

- Responsible for implementation of business intelligence projects
- Gather and analyze business requirement
- Compile the technical requirement and design specification
- Responsible for documentation, solution implementation and maintenance for business analytics or data mining projects

Requirements:

- University degree holders in Business Information Systems, Business Statistics, Managerial Statistics or equivalent
- With 1-2 years solid experience as a Data Analyst or Business Intelligence Analyst / Business Intelligence Developer
- Proficiency in SQL & PL/SQL
- Solid Experience in developing BI & data warehouse tools (e.g. Qlik, Tableau, DataStage, Informatica)
- Knowledge of Hadoop solution is a plus
- Fluency in both written and spoken English and Chinese, Cantonese speaking is required
- Good analytical and communication skills
- Candidate with less experience will also be considered

Big Data Analyst (Ref: 2018/BD_ANY/SOLD7/01)

Responsibilities:

- Obtain requirements of customers for data collection
- Identify data sources and method of data collection
- Use statistical formulas to compute and also analyze data
- Verify the accuracy, completeness, and reliability of data
- Compile statistics using sources such as records, reports, and surveys
- Assemble or prepare charts, graphs, tables and other depictions of data, surveys, and findings

Requirements:

- University degree holder in Computer related disciplines
- Minimum 6 years I.T. working experience
- Strong knowledge of and experience with BI tools (Power BI, Tableau, Qlik etc.), databases (SQL, HIVE, HBase etc.), ETL/ELT data processing (Informatica, Pentaho, StreamSets etc.)
- Strong analytical skills with the ability to collect, organize, analyze, and disseminate significant amounts of information with attention to detail and accuracy
- Knowledge of statistics and experience using statistical packages for analyzing datasets (SAS, Python, R etc.) will be advantage
- Please specify whether you've Industrial background in Banking & finance, Telecom & Transportation, Healthcare, Retail & Ecommerce etc.

Business Analyst (Ref: 2018/BSANA/SOLD2/01)

Responsibilities:

- Liaise with front-line business units on various banking system requirements
- Propose business solutions on business requirements with appropriate technologies
- Perform business and user requirement analysis, feasibility study and produce requirement and functional specifications
- Communicate and coordinate between business users and development teams
- Participate in System Integration Test and coordinating User Acceptance Test
- Provide production support to business units
- Handle ad-hoc tasks duties as required

Requirements:

- Degree holder in Computer Science, Business Administration or related discipline
- At least 5-7 years' working experience in Business Analysis with project management skill.
- Previous working experience in banking and financial industry is a must.
- Possess excellent analytical and problem-solving skills, willing to work in competent, challenging and team-working environment
- Excellent interpersonal, communications and presentation skills
- Good command in both written and spoken Chinese and English.

Customer Engineer (Ref No. 2018/C_ENG/IMMS2/01)

Responsibilities:

- Provides technical support and troubleshooting on hardware and software, and related networking problems;
- Perform in hardware and applications, servers installation, upgrade and maintenance;
- Actively respond to incidents and requests.

Requirements:

- High Diploma or relevant qualifications, University degree preferred;
- 2-4 year IT experience, field engineer is an advantage;
- Knowledge of Server Virtualization platform (VMware), Storage System & inter-networking (switch & firewall) is preferred
- Certificate holders of MCSE / MCITP / LPI / ITIL would be advantage
- Good communication and interpersonal skills;
- Salary depends on working experience;
- Immediate available preferred;
- Fresh graduates are welcome (Training will be provided).

Assistant Customer Engineer (Ref No. 2018/A_CENG/IMMS2/01)

Responsibilities:

- To provide maintenance support service on PC, Notebook, printer, tablet and Window platform
- To follow and troubleshoot on customers technical enquires
- Timely report and update the job status to the team leader
- To handle ad-hoc project on relocation or software migration

Requirement

- Diploma in computer science or equivalent with 3 years relevant working experience in field service support
- Holder of MCP/ MCSE/ MCITP certificate
- Good interpersonal, communication skills and able to work under pressure
- Self-motivated & able to take up challenges
- Good command of both spoken and written English and Chinese
- Immediate availability is preferred

System Support Engineer (Ref No. 2018/SYSUENG/IMMS2/01)

Responsibilities:

- Provides technical support and troubleshooting on hardware and software, and related networking problems
- Perform in hardware and applications, servers installation, upgrade and maintenance
- Involved in requirement specification acquisition and task planning
- To communicate with customer to understand and resolve problem
- To handle document issues and configuration
- Understand and practice pro-active service methodology

Requirement:

- Higher Diploma or Relevant qualifications, University degree etc preferred
- 2-4 years IT experience, field engineer is an advantage.
- Knowledge of Server Virtualization platform (VMware), Storage System & inter-networking (switch & firewall) is preferred
- Certificate Holders of MCSE / MCITP / LPI / ITIL would be advantage
- Good communication and interpersonal skills
- Salary depends on working experience.
- Immediate available preferred

Technical Support Supervisor (Ref No. 2018/TSS/IMMS2/01)

Job Description

- Deal with customer to compromise the requirements and provide high quality services
- To manage a technical team in maintenance support service so as to achieve the agreed service level
- To arrange and allocate resources in completing the tasks by target
- To monitor and review the staff performance for preparing training plan
- To keep control of the loan / return parts of the team to maintain a healthy parts level
- To prepare statistical report of the team and report to the manager

Job requirement

- Higher Diploma in computer science or related disciplines
- Posses with ITIL, MCSE/ MCITP certificate
- Minimum 5 years working experience in IT related field, in which 2 year of them is playing in leadership role
- Good interpersonal, communication skills and able to work under pressure
- Detailed mind, self-motivated, responsible & willing to take up challenges
- Proficient in both spoken and written English and Chinese

Responsibilities:

- To provide onsite support service on PC, Notebook, Tablet, Printer
- To provide basic installation service on Hardware & Software
- To handle and troubleshoot customers' technical enquires
- Timely report and update the job status to the team leader

Requirement

- Diploma in computer science or above with at least 1 year working experience
- Possessing of MCSE/ MCITP certificate would be an advantage
- Able to work independently and under pressure
- Self-motivated, outgoing & able to take up challenges
- On job training will be provided
- Immediate availability is preferred
- Candidates with lower qualification and experience will be considered as Technician

Benefit

- Medical Subsidy
- Overtime allowance
- 10 days Annual Leave

** Fresh graduate will also be considered

職務範圍

- 提供電腦硬件或印表機上門維修服務
- 電腦硬件或基本軟件安裝或更新
- 解決客戶技術上之疑問
- 按時滙報工作進度給組長

職位要求

- 持有電子計算及資訊管理文憑或以上學歷及具有 1 年工作經驗
- 如持有或將會持有 MCSE / MCITP 證書者更佳
- 能獨立處理事項
- 積極主動，性格開朗，具團隊精神及勇於接受挑戰
- 提供在職培訓
- 可即時上班者優先考慮
- 如學歷或經驗較低者可考慮為電腦技術員

福利

- 醫療津貼
- 超時工作津貼
- 10 天有薪年假

** 歡迎應屆畢業生

Customer Engineer (Linux/Cloud) (2018/C_ENG/IMMS3/01)

Responsibilities:

- Provide technical support on hardware, software & networking maintenance services to corporate clients.
- Standby for 24x7 technical supports to customers.
- Setup, backup, System/application troubleshooting and administration of servers.
- Handle customer technical enquiries and product/system demonstration.
- Manage projects and work on project implementation and system installation.

Requirements:

- High Diploma or Degree in Computer Science, Information Technology or equivalent.
- Good knowledge on computer hardware, systems and software applications.
- Good team player, self-motivated, good communication skills and hard-working.
- Customer focused attitude and dedicated to problem resolution.
- Able to work independently and under pressure.
- Hands-on experience in Installation/configuration of Linux/UNIX/Cloud.
- Strong communication skill and good command in English, Mandarin and Cantonese.
- Knowledge in Clustering/HA solution, Storage and backup solution is an advantage.
- Administration/configuration in Azure, Alibaba Cloud, AWS, Redhat, SuSe Linux is an advantage.

Customer Engineer (Telecom) (2018/C_ENG/IMMS3/01)

Responsibilities:

- Provide technical support on Telecom hardware, software & networking maintenance services to corporate clients.
- Standby for 24x7 technical supports to customers.
- Setup, backup, System/application troubleshooting and administration of servers and Telecom Applications.
- Handle customer technical enquiries and product/system demonstration.
- Manage projects and work on project implementation and system installation.

Requirements:

- High Diploma or Degree in Telecommunication, Computer Science, Information Technology or equivalent.
- Good knowledge on computer hardware, systems and software applications.
- Good team player, self-motivated, good communication skills and hard-working.
- Customer focused attitude and dedicated to problem resolution.
- Able to work independently and under pressure.
- Hands-on experience in Installation/configuration of Linux/Telecom.
- Strong communication skill and good command in English, Mandarin and Cantonese.
- Knowledge in Server, Storage and Network solution is an advantage.
- Administration/configuration in Huawei and SuSe Linux is an advantage.

Customer Engineer (Ref No. 2018/C_ENG/MS6/01)

Responsibilities:

- Provide technical support and troubleshooting for in house user
- Provide high level support service to higher management (Director, VP grade).
- Resolve technical problems and carry out hardware equipment repair/replacement
- Maintain and revise computer standards, related setup procedures and installation manuals
- Perform computer equipment relocation tasks
- Provide internal support to ad hoc activities as specified by superior
- Provide Mac support is preferred.
- Working Location is near Tung Chung.

Requirements:

- Higher Certificate holders or above in Information Technology or related disciplines
- With 1-2 years experience in Information Technology services
- Experience in Microsoft Windows 2003 Active Directory, MS Office 2010 and Lotus Notes
- Solid PC hardware support experience
- Good interpersonal, communication and presentation skills
- Fluent in spoken English and Cantonese, able to speak Putonghua is preferred
- Shift duty is required

IT Support Specialist (Ref No. 2018/ITSSPEC/IMMS6/01)

Responsibilities:

- Provide helpdesk / deskside support on PC and system functions for end users
- Provide hardware and software maintenance or remote support to solve the IT related problems
- Provide network support and server monitoring
- Assist in managing hardware & software inventory items and maintain up-to-dated inventory records
- Maintain and answer enquiries on network and common OA systems

Requirements:

- Diploma holder in Computer Science or related disciplines
- At least 2 years IT support experience
- Knowledge of Microsoft Windows, Office and Email (Outlook / Lotus Notes)
- Hands on experience in PC problem diagnosis and end users support
- Experience in Windows Server 2003 /2008/ 2012 support will be an advantage
- Knowledge of LAN / WAN and TCP / IP maintenance
- Good analytical and problem solving skills
- Good team player, self-motivated, communication skills and hard-working
- Possess of MCP, MCSE or CCNA will be an advantage
- Good command of spoken and written English and Chinese
- Immediately available is preferred

Technical Support Service (Ref No. 2018/A_CENG/IMMS6/01)

Responsibilities:

- Provide desktide support on PC and software applications for users
- Provide PC hardware and software maintenance services
- Provide networking and server backup support
- Assist in managing hardware & software inventory items and maintain up-to-dated inventory records
- Communicate with vendors for all IT related work such as facilities purchasing and repairing

Requirements:

- F.7 or above
- 1 year or above IT support experience
- Knowledge of Microsoft Windows, Office and Outlook
- Hands on experience in PC problem diagnosis and end users support
- Experience in supporting Windows Server 2003 /2008/ 2012 & Linux platform
- Knowledge of LAN / WAN and TCP / IP
- Good analytical and problem solving skills
- Good team player, self-motivated, communication skills and hard-working
- MCP or MCSE holder will be an advantage
- Good command of spoken and written English and Chinese
- Immediately available is preferred

Service Desk Specialist (Ref No. 2018/SDS/IMMS9/01)

Responsibilities:

- Hands-on experience in supporting the operational tasks;
- Perform system operations and maintain operations procedures;
- Control data back up and restoration;
- Conduct daily walkthroughs and routine checking of the computer services;
- Conduct daily system administration, troubleshooting and applying remediation to system problems;
- Perform the change and configuration management;
- Meet the corresponding service level agreement (SLA);
- Develop and maintain operational procedures and performance statistics for all computer systems;
- Write system scripts to schedule and monitor the performance of systems;

Requirements:

- Diploma/higher certificate graduate, preferably in IT or related discipline;
- 2 years of experience in Information Technology Services with experience (Less experience and Fresh Graduate will be considered as Assistant Service Desk Specialist);
- Knowledge in Microsoft Windows Active Directory, Exchange Server and AIX / Linux Administration will be an advantage;
- Knowledge in Data Center Operation will be an advantage;
- Holding any Professional Certificate will be a plus;
- Good interpersonal communication skill;
- Able to work on site, 7 x 24 shift, and non-office hour;
- Fluent spoken English and Cantonese

Security Engineer (Ref No. 2018/SCENG/SN2/01)

Responsibilities:

- Perform IT security monitoring to clients' network and security infrastructure;
- Monitor and analyze the security events, and issue security alerts to affected clients;
- Coordinate support services with the services teams, vendors and clients;
- Record and track all security incidents and service requests according to the operation and escalation procedures;
- Execute routine operation tasks on all systems and network components;
- Shift duty is required.

Requirements:

- Diploma or above in IT or related disciplines;
- With 1 year or above IT experience;
- Possess IT certificate(s) is an advantage;
- A good team player, self-motivate and can work independent with minimal supervision;
- Good communication, interpersonal and problem solving skills;
- Good command of written and spoken English and Chinese, Cantonese speaking is required, Mandarin speaking is a plus;
- Candidate with less experience will be considered for the post of **Associate Security Engineer**

Security Engineer / Assistant Security Engineer (Ref No. 2018/SCENG/SN3/01)

Responsibilities:

- Be part of the Security Solution Services team of ASL
- Be Responsible for Professional Service of Security Solution including
 - Network Security - Advanced Persistent Threat, APT Solution, Next Gen Firewall, IPS / VPN
 - Application Security - Email Protection, Content Gateway and Web Application FW
 - Data Security - Data Encryption, Database Firewall and Data Loss Prevention
 - Endpoint Security - Anti-virus/Anti-spam, Endpoint Protection
 - Identity, Credential, & Access Management - Single Sign On and Strong Authentication
- Collect and understand customer environment to provide recommendations on Security Solutions;
- Responsibilities include providing advice to customer on Security Solutions, Implementation, Training and Documentation;
- Observe Project Management best practices and manage project on-time; and
- Troubleshooting, provide technical support and coordinate with the services teams, vendors and clients

Requirements:

- One year or above IT working experience;
- Diploma or above in IT related disciplines;
- Process IT related certification(s) would be an advantage;
- A good team player, self-motivate and can work independent with minimal supervision;
- Good communication, presentation, interpersonal and problem-solving skills;
- Good command of written and spoken English and Chinese, Cantonese speaking is required, and Mandarin a plus;
- Candidate with less experience will be considered for the post of Assistant Security Engineer; and
- Fresh graduates and willing to learn will also be considered

Network Engineer (Ref No. 2018/NETENG/SN1/01)

Responsibilities:

- Work as Network Engineer to work on Network infrastructure projects & operations
- Closely work with Network Supervisor
- Shift duty is required

Requirements:

- Network experience for Cisco, Juniper, Huawei or H3C products
- High Diploma or above in computer or IT related disciplines
- min. 2 year experience in network infrastructure / security / wireless LAN infrastructure
- hand on experience in Cisco / Huawei is preferred
- Good command in both spoken English and Chinese
- Prefer to have Cisco CCNP or equivalent
- Less experience will consider as Assistant Network Engineer

Network Specialist (Ref No. 2018/NETSPE/SN1/01)

Responsibilities:

- Work as Network Specialist to work on Network infrastructure projects
- Closely work with Project Manager & Network Consultant
- May need to work independently
- 24x7 support may be required

Requirements:

- Network experience for Cisco, Juniper, Huawei or H3C products
- Security & WLAN experience may also consider
- High Diploma or above in computer or IT related disciplines
- min. 3 years experience in network infrastructure / security / wireless LAN infrastructure
- hand on experience in Cisco / Juniper / Huawei is preferred
- Good command in both spoken English and Chinese
- Must have Cisco CCNP or equivalent is preferred

Security Consultant (Ref No. 2018/SCON/SN4/01)

Responsibilities:

- Be part of the Security Solution Services team of ASL;
- Be Responsible for Pre-sales of Security Solution Services;
- Security and Network integration experience preferred;
- Support Solution Sales Team to identify business opportunity for Security and Network product portfolio;
- Be Responsible for Professional Service of Security Solution Services;
- Collect and understand customer environment to provide recommendations on Security Solutions;
- Responsibilities include providing advice to customer on Security Solutions, Implementation, Training and Documentation;
- Observe Project Management best practices and manage project on-time; and
- Troubleshooting, provide technical support and coordinate with the services teams, vendors and clients

Requirements:

- Five Years or above IT working experience;
- University or Bachelor Degree or above in IT related disciplines;
- Process IT related certification(s) would be an advantage;
- CheckPoint CCSE, CCSA or CISSP : Security certification preferred;
- Have experience in Security and Network integration in Cyber Security domain
- A good team player, self-motivate and can work independent with minimal supervision;
- Good communication, presentation, interpersonal and problem solving skills;
- Good command of written and spoken English and Chinese, Cantonese speaking is required, and Mandarin a plus;
- Candidate with less experience will be considered for the post of Security Specialist

Responsibilities:

- Plan & implemented network changes in accordance with the change management process
- Manage vendors and coordinate with internal local/global IT teams to deliver projects;
- Liaise with the Bank's global operation and engineering teams on Global Standards and support best practice and enforce strict adherence to Bank's standards and regulatory requirements;
- Ensure documentation of all network process is completed and keep up to date;
- Undertake daily operational check, investigate and resolve any problems identified;
- Analyse network processes and functions; research and evaluate systems and make recommendations to management;
- Provide guidance to junior engineer to resolve tasks.

Requirements:

- Minimum 5 years experience in project delivery of data networks;
- Technical knowledge on LAN, WAN, domestic network and firewalls (Cisco, Juniper, F5);
- Proven experience in delivering complex regional and in-country data network projects;
- Experience in working in a multi-culture, regional and global environment
- CCNP is preferred;
- Excellent communication, coordination, documentation and reporting skills;
- Capable to communicate with overseas counterparts;
- Good written and spoken English;
- Self-motivation & initiative;
- Be able to work in a dynamic environment and work under pressure;
- Capable to coordinate with internal technology teams and external vendors to formalize operation documents;
- Flexible in working independently on assigned tasks as well in a team environment
- Capable to liaise with regional and global counterparts on standards and support incidents;
- Extensive management experience with internetworking protocols, including routing (OSPF, EIGRP, BGP, RIP) and routed (TCP/IP, SNA) protocols;
- Strong management experience with various telecommunications networks such as leased line/MPLS/Ethernet/Wireless/Firewall technologies;
- Strong experience in configuring and managing switches/routers/Firewall devices in the context of LAN/WAN/MAN/WiFi.

IT Support Engineer / Specialist (Ref. no.: 2018/ITSENG/IMMS6/01)

Responsibilities:

- Provide desktide (maintenance) support on hardware, software and application for user
- Provide helpdesk and remote IT support if necessary
- Provide network and server support (backup and monitoring)
- Assist in managing hardware & software inventory and maintain up-to-dated inventory record
- Communicate with vendors for all IT related work such as facilities purchasing and repairing

Requirements:

- DSE / Diploma in Computer Science or related discipline
- With 2 years IT support experience (less experience will be considered as IT Support Engineer)
- Knowledge of Microsoft Windows (7 / 10), Microsoft Office and Email (Outlook / Lotus Notes)
- Hands on experience in PC problem diagnosis and end user support
- Experience in supporting Windows Server & Linux platform will be an advantage
- CCNA / MCP / MCSE holder is preferred, but not a MUST
- Knowledge of LAN / WAN and TCP / IP
- Can work under pressure and independently
- Good analytical and problem solving skills
- Good team player, self-motivated, communication skills and hard-working
- Good command of spoken and written English and Chinese
- Immediately available is preferred

Technical Service Supervisor (ref. no.: 2018/TSSUP/IMMS6/01)

Responsibilities:

- Provide IT desktide and helpdesk support to customer through various channels
- Lead a team to deliver IT support service to customer
- Perform operation support including data backup, data center management, IT facilities administration, installation and configuration of network, server, desktop PC, printer and peripherals
- Maintain hardware and software inventory, prepare inventory reports as required
- Assign work tasks to team members for follow up
- Provide service report and update service performance to management regularly
- Handle ad-hoc assignments / projects as required

Requirements:

- Higher Diploma or above in computer science or related disciplines
- More than 5 years IT helpdesk / desktide support experience with at least 1 year in team lead role
- At least one of the professional certificates such as MCP / MCITP / MCSE / CCNA / CCNP is preferred
- Hands-on experience in PC operations, TCP/IP and server infrastructure are essential
- Mature, positive thinking and active person are desired
- Good communication skill in both English and Chinese, Cantonese speaking is required